

Search screen quick reference

Search ↶ ↷

Basic Search Options 1 ?

Interval

Phone Number (From or To Party)

User

Search conference participants

Label

Case

Advanced Search Options 2 ?

Display results according to timezone

Archived conversations

Conversation detail record fields

Metadata and Markers

Instant Messaging / Transcript 3

Speech Search

[Reset Search](#)

[Can not find a conversation?](#)

1.	<p>Date</p> <p>Use << and >> to select year</p> <p>Use < and > to select month</p> <p>Hold left mouse button for faster selection</p>	<p>Time</p> <p>Click any of the time parts to increase</p> <p>Shift-click to decrease</p> <p>Click and drag for faster selection</p>
2.	Advanced search options	
3.	Metadata and Markers, IM, Transcript, Speech Search	