

Unified Call Recorder Service: BT TFTP0 Down

BT TFTP0 Down Alert

Content

```
Alert: BT TFTP0 Down
Service: Unified Recorder
Computer name: <COMPUTER_NAME>
Alert id: .115.0.32
Time: <TIME> (UTC)
Severity: WARNING

Description:
BT TFTP0 Down

Alert attributes:
Hostname (OID: .200.3): <COMPUTER_NAME>
```

Cause

The Verba Recording Server cannot connect to the ITSPProfile server TFTP0, and cannot download the globalip_config.txt file.

Resolution

Check the state of ITSPProfile server and the network connectivity between the Verba Recording Server and the ITSPProfile server.