

Modality and recorded platform support matrix

The following table shows the support for modalities on the recorded platforms.

Recorded Platform	Recording Technology	Recording Service	Voice	Video	IM	SMS	Desktop Screen	Screen & Application Share	Whiteboard	Poll / Q&A	File Share /Transfer
Cisco	Network-based	Unified Call Recorder Cisco JTAPI	Yes	-	-	-	Yes	-	-	-	-
Cisco UBE (CUBE)	SIPREC	Unified Call Recorder	Yes	Yes	-	-	Yes	-	-	-	-
Cisco Voice Gateway	XCC	Unified Call Recorder	Yes	-	-	-	Yes	-	-	-	-
Cisco IM&P	IM&P Compliance API	Cisco Compliance	-	-	Yes	-	-	-	-	-	Yes
Cisco	Proxy-based	Passive Recorder Media Collector and Proxy	Yes	Yes	-	-	Yes	- 1	-	-	-
Cisco MediaSense	Import	Cisco MediaSense Connector	Yes	-	-	-	-	-	-	-	-
Cisco Webex Teams	Import	Verba Import	-	-	Yes	-	-	-	-	-	Yes
Microsoft SfB/Lync	-	Passive Recorder Media Collector and Proxy	Yes	Yes	-	-	Yes	Yes	-	-	Yes (P2P)
	-	SfB/Lync IM Recorder	-	-	Yes	-	-	-	-	-	-
	-	Verba Import	-	-	-	-	-	-	Yes	Yes	Yes (Meetings)
Microsoft Teams	Bot	Unified Call Recorder	Yes	Yes	-	-	Yes	Yes	-	-	-
	Webhook	Unified IM Recorder	-	-	Yes	-	-	-	-	-	Yes
Avaya	DMCC multiple registrations	Unified Call Recorder Avaya DMCC /JTAPI	Yes	-	-	-	Yes	-	-	-	-
Avaya ESBC	SIPREC	Unified Call Recorder	Yes	Yes	-	-	Yes	- 1	-	-	-
BroadSoft BroadWorks	SIPREC	Unified Call Recorder	Yes	Yes	-	-	Yes	- 1	-	-	-
Oracle /ACME Packet SBC	SIPREC	Unified Call Recorder	Yes	Yes	-	-	Yes	- 1	-	-	-
MetaSwitch Perimeta SBC	SIPREC	Unified Call Recorder	Yes	-	-	-	Yes	- 1	-	-	-
SIP/SCCP compatible	Network port mirroring	Passive Recorder	Yes	Yes	-	-	Yes	- 1	-	-	-
BT ITS	IPSI, ITSLink	Unified Call Recorder	Yes	-	-	-	-	-	-	-	-
BT IP Trade	Recorder API	Unified Call Recorder	Yes	-	-	-	-	-	-	-	-

IPC Unigy	SIP, CTI	Unified Call Recorder	Yes	-	-	-	-	-	-	-	-
Speakerbus	RTP, iCDS	Unified Call Recorder	Yes	-	-	-	-	-	-	-	-
Truphone	SIP-based forking	Unified Call Recorder SMS Recorder	Yes	-	-	Yes	Yes	-	-	-	-
Huawei	SIP-based forking	Unified Call Recorder	Yes	-	-	-	Yes	-	-	-	-
Tango Networks	SIP-based forking	Unified Call Recorder	Yes	-	-	-	Yes	-	-	-	-
Analogue ²	TAP card	Analogue and Radio Recorder	Yes	-	-	-	-	-	-	-	-
Bosch Telex ²	RTP streaming	Analogue and Radio Recorder	Yes	-	-	-	-	-	-	-	-
Generic RTP streaming ²	-	Analogue and Radio Recorder	Yes	-	-	-	-	-	-	-	-
Centile	Import	Centile Connector	Yes	-	-	-	-	-	-	-	-
SIP compatible	Dial-in and dial-out recorder	Unified Call Recorder	Yes	Yes	-	-	Yes	- ¹	-	-	-
Genesys	SIP-based forking	Unified Call Recorder	Yes	-	-	-	Yes	-	-	-	-
Symphony	SIPREC	Unified Call Recorder	Yes	Yes	-	-	Yes	Yes	-	-	-
	Import	Verba Import	-	-	Yes	-	-	-	-	-	Yes
Bloomberg Chat	Import	Verba Import	-	-	Yes	-	-	-	-	-	-
Cloud9	Import	Verba Import	Yes	-	-	-	-	-	-	-	-
RingCentral	Import	Verba Import	Yes	-	-	-	-	-	-	-	-
SMS	SMPP	SMS Recorder	-	-	-	Yes	-	-	-	-	-
O2	Import	Verba Import	Yes	-	-	-	-	-	-	-	-

¹ SIP/BFCP based screen and application share recording is supported, mixed into video call recording, not available as a separate recording

² Recording rules are not supported, requires manual channel configuration