

Web Application Service: Number of AD synchronized users decreased significantly

AD Synchronization Warning alert

Content

```
Alert: Number of AD synchronized users decreased significantly
Service: Web Application
Computer name: <COMPUTER_NAME>
Alert id: .118.2.3
Time: <TIME> (UTC)
Severity: Warning

Description:
#DESCRIPTION#

Alert attributes:

Service name (OID: .200.2): VerbaWebApp
```

Cause

This alert is sent when the Active Directory Synchronization deactivated more users than the 15% threshold.

Resolution

Double check the LDAP query provided in the AD Search Filter setting of the Active Directory Synchronization profile