
Co-residency with virtualized Cisco UC applications

Cisco provides support for co-residency of UC virtual machines with Cisco non-UC virtual machines and/or 3rd-party application virtual machines, including Verba Recording System, for select applications and versions. There are various limitations, which may apply, so please see official support policy at https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/uc_system/virtualization/collaboration-virtualization-sizing.html. This page has also added diagrams and explanatory text to clarify common FAQ from partners, customers, and Cisco field.

In addition to Cisco Unified Communications (UC) applications sold with Cisco Business Edition 6000 / 7000, Cisco now allows the installation of a broader range of Cisco and third-party virtualized applications on the servers.

This means virtualized third-party UC applications, including Verba, that are included in the Cisco Developer Network, Marketplace Solutions Catalog for Collaboration.

Key rules to consider:

- The degree of co-residency support varies by UC app/version - check the matrices and use the most restrictive policy for a given app mix: https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/uc_system/virtualization/collaboration-virtualization-sizing.html
- Verba virtual machines are allowed on Cisco Business Edition 6000 / 7000. For more information refer to the following article: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/BE6000/Coresidency/10-x/BE6K_coRes.html
- For Cisco TAC to effectively provide support, customers may be asked to do tasks described in this Cisco TAC Technote. Do not deploy Verba in a co-resident way if this is an issue. http://www.cisco.com/en/US/products/ps6884/products_tech_note09186a0080bbd913.shtml
- If Verba virtual machines will be co-resident, there are new rules imposed on both the UC VMs and on the Verba VMs.