

SfB-Lync Ethical Wall Filter Service: CallProcessingError

Call Processing Error Alert

Content

```
Alert: <ALERT_ERROR>  
Service: <SERVICE_NAME>  
Computer name: <COMPUTER_NAME>  
Alert id: <ID>  
Time: <TIME> (UTC)  
Severity: <SEVERITY>
```

```
Description:  
#DESCRIPTION#  
Alert attributes:  
#CUSTOM_ATTRIBUTES#
```

Cause

This alert is sent if the filter cannot process a SIP message.

Resolution

If you receive such an alert, please contact the support service and send the [log files of the related service\(s\)](#).

Log files are available under "APPLICATION_FOLDER\log" (by default C:\Program Files\Verba\log) folder on each server.