
Undefined Error

Undefined Error Alert

Content

```
Alert: <ALERT_ERROR>  
Service: <SERVICE_NAME>  
Computer name: <COMPUTER_NAME>  
Alert id: <ID>  
Time: <TIME> (UTC)  
Severity: <SEVERITY>
```

```
Description:  
#DESCRIPTION#
```

```
Alert attributes:
```

```
#CUSTOM_ATTRIBUTES#
```

Cause

This alert is sent if the service mentioned in the email encountered some unexpected error.

Resolution

If you receive such an alert, please contact the support service and send the [log files of the related service\(s\)](#).
Log files are available under "APPLICATION_FOLDER\log" (by default C:\Program Files (x86)\Verba\log) folder on each server.