

# Microsoft Teams Bot Service: No available recorder Alert

## No available recorder Alert

### Content

```
Alert: No available recorder
Service: <SERVICE_NAME>
Computer name: <COMPUTER_NAME>
Alert id: .122.0.5
Time: <TIME> (UTC)
Severity: Critical
```

```
Description:
#DESCRIPTION#
```

```
Alert attributes:
#CUSTOM_ATTRIBUTES#
```

### Cause

This alert is sent if the Bot service was invited into a recording session, but there is no available Media Recorder server/service.

### Resolution

If you receive such an alert, please check the availability of the Verba Recording Servers. Contact the support service and send the unifiedrec.log from the server.

Log files are available under "APPLICATION\_FOLDER\log" (by default C:\Program Files\Verba\log) folder on each server.