

Microsoft Teams Bot Service: Could not join call Alert

Could not join call Alert

Content

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Alert: Could not join call
Service: <SERVICE_NAME>
Computer name: <COMPUTER_NAME>
Alert id: .122.0.4
Time: <TIME> (UTC)
Severity: Critical

Description:
#DESCRIPTION#

Alert attributes:
#CUSTOM_ATTRIBUTES#
```

Cause

This alert is sent if the Bot service was invited into a recording session, but was not able to join.

Resolution

If you receive such an alert, please contact the support service and send the teamsbot.log from the Verba Bot Server.

Log files are available under "APPLICATION_FOLDER\log" (by default C:\Program Files\Verba\log) folder on each server.