

# Microsoft Teams Bot Service: User is not configured in Verba Alert

## User is not configured in Verba Alert

### Content

```
Alert: User is not configured in Verba
Service: <SERVICE_NAME>
Computer name: <COMPUTER_NAME>
Alert id: .122.0.3
Time: <TIME> (UTC)
Severity: Warning
```

```
Description:
#DESCRIPTION#
```

```
Alert attributes:
#CUSTOM_ATTRIBUTES#
```

### Cause

This alert is sent if the Bot service was invited into a recording session, but none of the users were found in the ACL.

### Resolution

This alert is received when a Teams compliance policy is assigned to a user, but the User ID is not added as a recorded extension on the Verba side.