

SfB-Lync IM Filter Service: LyncActive Alert

Sfb/Lync Active Alert

Content

```
Alert: <ALERT_ERROR>
Service: <SERVICE_NAME>
Computer name: <COMPUTER_NAME>
Alert id: <ID>
Time: <TIME> (UTC)
Severity: <SEVERITY>

Description:
#DESCRIPTION#
Alert attributes:
#CUSTOM_ATTRIBUTES#
```

Cause

This alert is sent if the filter service gets SIP message again from the Lync Server.

Resolution

If you receive such an alert, please contact the support service and send the [log files of the related service\(s\)](#).

Log files are available under "APPLICATION_FOLDER\log" (by default C:\Program Files\Verba\log) folder on each server.