
Web Application Service: Apply Communication Policies Failed

Apply Communication Policies Failed alert

Content

```
Alert: AD Synchronization Error
Service: Web Application
Computer name: <COMPUTER_NAME>
Alert id: .118.2.1
Time: <TIME> (UTC)
Severity: ERROR

Description:
#DESCRIPTION#

Alert attributes:

Service name (OID: .200.2): VerbaWebApp
```

Cause

This alert is sent when too many users (based on the setting) would be deactivated during an Active Directory Synchronization.

Resolution

By default that function is disabled.

To enable that function, follow the steps below:

Step 1 - On the web interface go to **Administration** and choose **Verba Servers**

Step 2 - Choose the Media Repository server from the server list

Step 3 - Click on the **Change Configuration Settings** tab, and search for **Web Application**

Step 4 - Under Web Application search for **Active Directory Synchronization/Automatic Rollback Threshold on Invalidated Users [%]**, and set how many users can be invalidated during a single AD synchronization (in percent).

Step 5 - Click the  icon to save your settings.

Step 6 - The system will notify you that the changes need to be applied to the server by restarting the involved services or rereading the new configuration. Execute the required tasks.