
SfB-Lync IM Filter Service: LyncDown Alert

SfB/Lync Down Alert

Content

```
Alert: <ALERT_ERROR>
Service: <SERVICE_NAME>
Computer name: <COMPUTER_NAME>
Alert id: <ID>
Time: <TIME> (UTC)
Severity: <SEVERITY>
```

```
Description:
#DESCRIPTION#
Alert attributes:
#CUSTOM_ATTRIBUTES#
```

Cause

This alert is sent if the Lync API connection is closed by Lync Server.

Resolution

If you receive such an alert, please contact the support service and send the [log files of the related service\(s\)](#).

Log files are available under "APPLICATION_FOLDER\log" (by default C:\Program Files\Verba\log) folder on each server.