

Configuring Avaya Central recording

The Verba Unified Recorder service allows you to record Avaya Communication Manager calls using the RTP forking feature through DMCC. In order to setup extensions/directory numbers for recording, the Avaya Communication Manager has to be configured properly and the extension has to be added in the Verba system.

Step 1 - [Configure the Avaya environment for recording.](#)

Step 2 - [Configure Verba for Avaya recording.](#)

Step 4 - [Configure recorded extensions in Verba.](#)

Step 5 - [Test the recording.](#)