
Design

When you design your system you have to make decisions about how you will deploy your system.

Integrations

- Microsoft Teams
 - Microsoft Teams Recording Failover and Load-balancing Design
- Microsoft Skype for Business
- Cisco
 - Cisco network based recording
 - Capturing Cisco Jabber File Transfer
 - Passive call recording for Cisco UC 320 and UC 500
 - Cisco silent monitoring
 - Cisco phones with central call recording support
- Avaya
- Symphony
- BT IP Trade
- BT ITS
- IPC Unigy
- Cloud9
- Speakerbus
- Passive, extension side call recording
- Passive, trunk-side call recording
- Dial-in audio and video call recorder
- Screen capture
- SMS capturing for mobile networks

Select a deployment architecture

- Single server architecture
- Multi site architecture
- Desktop deployment
- Redundancy options
- Multi server architectures with load balancing and failover

Server sizing and requirements

- Media Recorder sizing for voice, video, screen - application share recording
- Ethical Wall and IM Recording server requirements

Size your disks

- Understanding RAID
- Storage requirements

SQL Server requirements

Network requirements

- IPv6 support

Virtualization

- VMware
- Microsoft Hyper-V
- Co-residency with virtualized Cisco UC applications
- Co-residency on Cisco SRE modules

Silent Monitoring

Data model for trader voice recordings
