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# Integration Guide

This guide is for system architects and developers building integrated solutions (includes [HTTP Business API](#), [HTTP Single Sign-On API](#) and more).

## Authentication solutions

- [HTTP Single Sign-On API](#) — This API lets you integrate the Verba app into your user portals/intranets/extranets.
- [Integrated Windows Authentication](#) — The web application can authenticate users using Microsoft Windows domain authentication information.

## Business process integration

- [Direct URL Access](#) — Direct URL Access provides allows external web apps to directly include features of the Verba Web Application.
- [Desktop Agent HTTP API](#) — This API allows applications to integrate with the Verba Desktop Recorder to control screen capturing, add time markers and more.
- [HTTP Business API](#) — This API lets you improve business processes by integrating the recording system with your applications.

## Service provider tools

- [Provisioning API](#) — This web services API allows service providers to automatically create users and tenants.
- [Branding and customization](#) — The Verba Web Application is designed to allow changes to the look and behavior.

## Low-level integration options

- [Low-level XML Recorder API](#) — The Verba Recording System provides a low level XML API directly to the recording engines.
- [Direct Database Access to CDRs](#) — Call detail records (CDRs) can be accessed directly in the SQL Server database.

## Integrations with third party solutions

- [Microsoft Dynamics Integration](#) — Using this integration, you can configure one click access to Verba recordings directly from Microsoft Dynamics.
- [Oracle Siebel Integration](#) — Using this integration, you can configure one click access to Verba recordings directly from Oracle Siebel
- [Import API](#) — The Import API allows ingesting 3rd party or Verba data into the system.
- [Salesforce integration](#) — Using this integration, you can configure one click access to Verba recordings directly from Salesforce.