Web-based media player

Overview
The Verba media player is a feature-rich multimedia tool that supports easy in-depth analysis of media recordings.

Features include:

- Audio and video playback
- Full playback control
- Volume control
- Speed control
- Channel (left/right) control
- Waveform display
- Timeframe selection
- Marker creation and management with commenting

The player is an embedded Windows Media Player (Active-X component) or uses HTML5 audio/video depending on the browser, with a fully customized layout and control.

The player is available on the Web Application (minimized at the bottom) when a conversation record is selected for playback.

Playback support in browsers

<table>
<thead>
<tr>
<th></th>
<th>Windows</th>
<th>macOS</th>
<th>Linux</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Internet Explorer 8 and above</td>
<td>Internet Explorer 9 and above</td>
<td>Chrome 14+</td>
</tr>
<tr>
<td>Audio</td>
<td>Yes ✔️</td>
<td>Yes ✔️</td>
<td>Yes ✔️</td>
</tr>
<tr>
<td>Video</td>
<td>Yes ✔️</td>
<td>Yes ✔️</td>
<td>Yes ✔️</td>
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</tbody>
</table>

Notes:

- For Internet Explorer, the audio and video playback works with Windows Media Player ActiveX component.
- For other browsers, the audio and video playback works with HTML5 audio and video capabilities using automatically transcoded PC M - Wav and mp4 media files.

Test whether the required components are properly installed or not, by clicking on the waveform icon left to the Verba Player title in the top-left corner of the player frame. This test feature is only available when a recorded media file is selected to play from a conversation list. If one of the required components are not properly installed the test will fail.

Using the player

- Using the media player
- Using conversation markers
- Playback Requirements