

Web-based media player

Overview

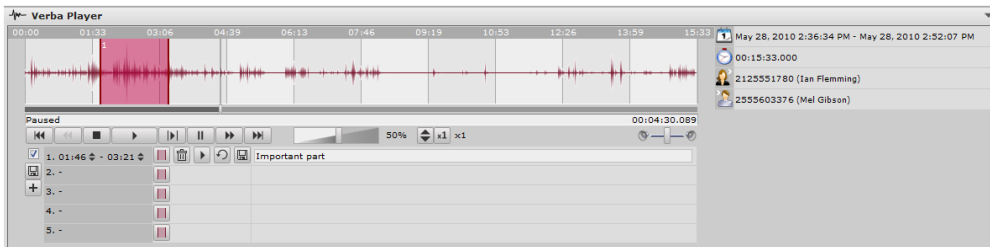
The Verba media player is a feature-rich multimedia tool that supports easy in-depth analysis of media recordings.

Features include:

- Audio and video playback
- Full playback control
- Volume control
- Speed control
- Channel (left/right) control
- Waveform display
- Timeframe selection
- Marker creation and management with commenting

The player is an embedded Windows Media Player (Active-X component) or uses HTML5 audio/video depending on the browser, with a fully customized layout and control.

The player is available on the Web Application (minimized at the bottom) when a conversation record is selected for playback.



Playback support in browsers

| | Windows | | | | macOS | | | Linux | |
|-------|-------------------------------|-------------------------------|------------|-------------|-----------|------------|-------------|------------|-------------|
| | Internet Explorer 8 and below | Internet Explorer 9 and above | Chrome 14+ | Firefox 21+ | Safari 6+ | Chrome 14+ | Firefox 26+ | Chrome 14+ | Firefox 24+ |
| Audio | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Video | Yes | Yes | Yes | Yes | - | Yes | - | Yes | - |

Notes:

- For **Internet Explorer 8 and below**, the **audio** and **video** playback works with **Windows Media Player ActiveX** component
- For **Internet Explorer 9 and above**, the **video** playback works with **Windows Media Player ActiveX** component
- For **Firefox on Windows**, the **video** playback works with Windows Media Player ActiveX component with plugin¹
- For other browsers, the **audio** and **video** playback works with **HTML5** audio and video capabilities using automatically transcoded **mp3** and **mp4** media files.

¹ The plugin can be downloaded from: <http://port25.technet.com/pages/windows-media-player-firefox-plugin-download.aspx>

Test whether the required components are properly installed or not, by clicking on the waveform icon left to the Verba Player title in the top-left corner of the player frame. This test feature is only available when a recorded media file is selected to play from a conversation list. If one of the required components are not properly installed the test will fail.

Using the player

- [Using the media player](#)
- [Using conversation markers](#)
- [Playback Requirements](#)